CONTOURS BEAUTY INK

Naturally Radiant. Artfully Enhanced.

Client Bill of Rights

At Contours Beauty Ink, we are committed to providing every client with safe, professional, ethical, and respectful care. As our client, you have the following rights:

1. The Right to Respect

You have the right to be treated with courtesy, dignity, kindness, and professionalism, regardless of age, race, color, religion, sex, gender identity, sexual orientation, national origin, disability, or any other characteristic protected by law.

2. The Right to A Safe Environment

You have the right to receive services in a clean, sanitary, and safe environment where proper infection control and disinfection procedures are followed.

3. The Right to Privacy

You have the right to privacy during consultations and services. Your personal and health information will be handled confidentially in accordance with applicable laws.

4. The Right to Informed Consent

You have the right to receive a clear explanation of your service, including its benefits, possible risks, expected results, aftercare instructions, and any known alternatives before treatment begins.

5. The Right to Ask Questions

You have the right to ask questions at any time before, during, or after your service and receive honest and respectful answers.

6. The Right to Make an Informed Decision

You have the right to accept or decline any recommended services, products, or treatment without pressure.

7. The Right to Professional Care

You have the right to receive services performed by appropriately trained and licensed professionals, when licensure is required by California law.

Your Rights & Responsibilities

8. The Right to Confidentiality

You have the right to expect that your consultation forms, photographs, treatment records, and personal information will remain confidential unless you authorize their release or disclosure is required by law.

9. The Right to Be Informed of Costs

You have the right to know the cost of services, applicable fees, and pricing before your appointment begins.

10. The Right to Receive Aftercare Instructions

You have the right to receive appropriate aftercare information to help promote the best possible results from your treatment.

11. The Right to Voice Concerns

You have the right to express concerns or provide feedback regarding your experience without fear of retaliation. We welcome your comments and will make every reasonable effort to address them professionally.

12. The Right to Be Free from Harassment

You have the right to receive services in an environment free from harassment, discrimination, intimidation, or abusive behavior.

Client Responsibilities

To help us provide safe and effective services, clients are responsible for:

- Providing accurate and complete health information.
- Informing us of allergies, medications, medical conditions, pregnancy, or changes in health status.
- Following pre-care and aftercare instructions.
- Arriving on time for appointments.
- Treating staff and other clients with courtesy and respect.
- Following all spa policies regarding appointments, cancellations, payments, and safety.

Thank you for choosing **Contours Beauty Ink**. We appreciate your trust and are committed to providing exceptional care and service.