CONTOURS BEAUTY INK

Naturally Radiant. Artfully Enhanced.

Service Animal Policy

At Contours Beauty Ink, we are committed to providing a welcoming, safe, and inclusive environment for all clients.

Service Animals Welcome

Service animals that are individually trained to perform tasks for a person with a disability are welcome in our spa, as required by applicable federal and California law.

Permitted Questions

When it is not obvious that an animal is a service animal, staff may ask only the following two questions:

1. Is the animal required because of a disability?
2. What work or task has the animal been trained to perform?

Staff will not request documentation, certification, identification, or proof of training for a service animal, and will not ask about the nature of a client’s disability.

Client Responsibilities

Clients accompanied by a service animal are responsible for ensuring that the animal:

- Remains under the handler’s control at all times.
- Is housebroken.
- Does not pose a direct threat to the health or safety of others.
- Does not disrupt the operation of the spa.

Animal Behavior

If a service animal is out of control and the handler does not take effective action to control it, or if the animal is not housebroken, we may ask that the animal be removed from the premises. The client will be offered the opportunity to receive services without the animal present, when feasible.

Service Animal Policy

Pets and Emotional Support Animals

To maintain a clean and safe environment, pets, comfort animals, therapy animals, and emotional support animals that are not recognized as service animals under applicable law are not permitted in the spa unless otherwise required by law.

Health and Safety

Service animals are expected to remain on the floor or in another appropriate location under the handler’s control. For the safety and sanitation of our treatment areas, service animals should not be placed on treatment beds, facial chairs, or other equipment unless required to perform a trained task related to the client’s disability.

Questions

If you have questions regarding our Service Animal Policy or need assistance with an accommodation, please contact us before your appointment. We are committed to working with clients to provide reasonable accommodations consistent with applicable law.

Thank you for helping us maintain a safe, respectful, and welcoming environment for all clients.